

Optum



Relias Spotlight Series

March 2023

What's New: This month, we are shining a light on trainings designed specifically for our Optum Idaho providers that might make the job a bit easier!

Why It Matters: Because you matter! You are out there every day making a difference and impacting the lives of members in the community. You are superheroes!

Do you:

- Want to learn what to expect in an audit?
- Want to learn more about your contractual obligations?
- Want to spend less time searching for information on specific topics?
- Need clarification on supervisory protocol?
- Want to expand your business and add new levels of care?
- Need help with documentation?

We've got the trainings for you!

The Optum Idaho Education and Training team has created a [Network Provider Orientation Training!](#) This training is designed as a quick and easy “go to” for information that is frequently requested by the network. It includes:

- Credentialing
- Audits
- Contractual Expectations
- Supervisory Protocol
- Navigating the Provider Manual
- Websites and Resources
- Communication and Notifications
- Claims
- Youth Empowerment Services (YES)
- Complaint Process.

If you would like additional training specifically for Optum Idaho providers check out the following courses on [Relias](#).

Class	Course	CEU
Best Practices for Documenting the Treatment Planning Process	REL-BHC-0-BPDTTP	1.5
Optum Idaho: Skills Building/CBRS Treatment Planning and the Service Request Form	OISBCBRS01	1.5
Optum Idaho Conference 2022: Documentation Throughout the Treatment Process	1387479	1.5
Optum Idaho Conference 2022: Prior Authorization 101	1387509	1

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