



PROVIDER ALERT

CULTURAL COMPETENCY TRAINING

May 7, 2014

Dear Provider:

Optum Idaho is pleased to announce our next Provider training on “Cultural Competency”.

This training will:

- Define cultural competence and its importance to the behavioral health clinician providing care, services or treatment to a culturally diverse population
- Introduce Culturally and Linguistically Appropriate Services (CLAS) standards for cultural competency
- Describe attributes of various cultures in the U.S. and Idaho, including unique:
 - Medical issues
 - Behavioral Health issues
- Provide the framework necessary for a more in-depth understanding that is required to establish a culturally competent practice and/or organization

Please register for a webinar training through the optumidaho.com site (under the “Providers” tab and “Training” subheading) on one of the following dates:

| Date | Time |
|---------------------------------|-----------------------|
| Wednesday - May 28, 2014 | 1:00 p.m. MST |
| Thursday - May 29, 2014 | 10:00 a.m. MST |
| Friday - May 30, 2014 | 10:00 a.m. MST |

If you have questions or need assistance please contact us at: **855-202-0983, option # 5**

Thank you,

The Optum Idaho Team