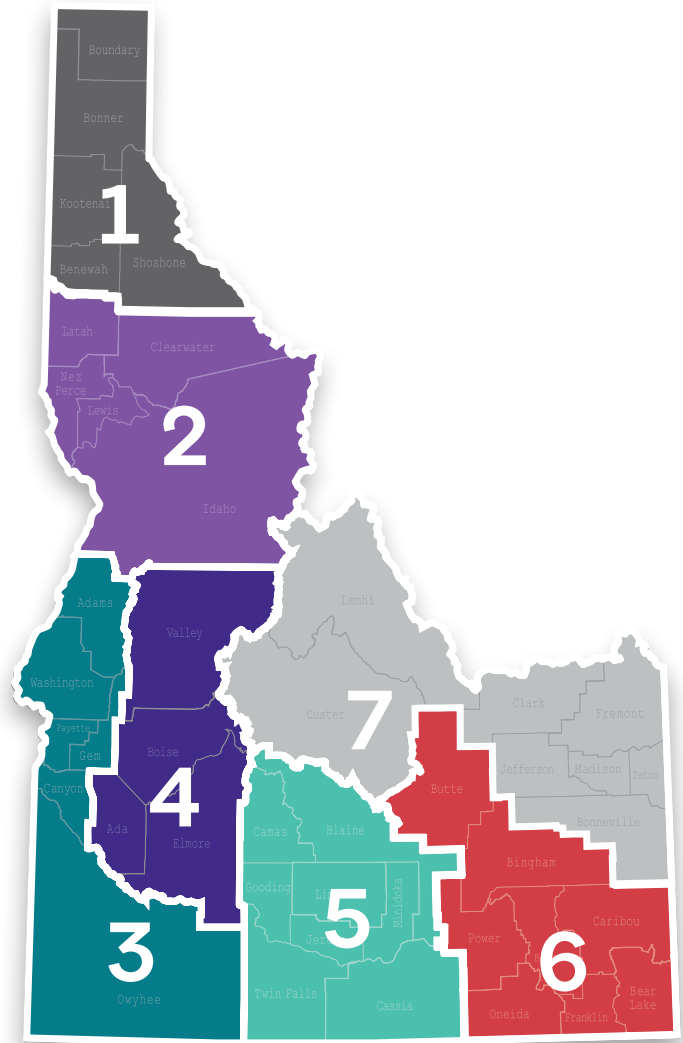




Optum Idaho Regional Representation



Field Care Coordinators (FCC)

Bring clinical expertise on all aspects of high-risk member treatment by working directly with providers, members and stakeholders in the community. Utilizing best practice treatments, FCCs strive to reduce hospitalizations and support our member's recovery and resiliency.

Zach Badger, LPC
208-914-2475
zachary.badger@optum.com
Region 1

Michelle McMenamy, LCPC
208-914-2291
michelle.mcmenamy@optum.com
Region 1 and 2

Darren Bushee, LCPC
208-914-2283
darren.bushee@optum.com
Region 3

Crystal Lish, LCSW
208-914-2245
crystal.lish@optum.com
Region 3 EPSDT

Sharon Barnett, LCPC
612-642-7918
sharon_barnett@optum.com
Region 4

Bevin Modrak, LCPC
208-914-2221
bevin.modrak@optum.com
Region 4

Julie Vincent, LMFT
208-914-2091
julie_vincent@optum.com
Region 4

Matthew Gosline, LCSW
208-914-2235
matthew.gosline@optum.com
Region 4

Cindy Shotswell, LCSW
208-914-2288
cindy.shotswell@optum.com
Region 5

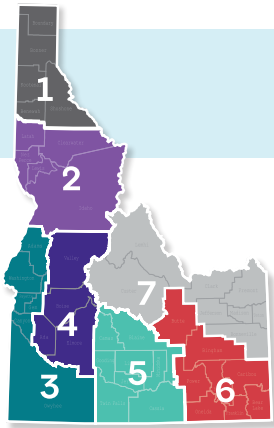
Liz McDowell, LCSW
208-914-2476
elizabeth.mcdowell@optum.com
Region 6

Brittany Barnes, LCSW
208-914-2441
brittany.barnes@optum.com
Region 7

Ta'resa Crow, LCSW
208-914-2478
taresa.crow@optum.com
Region 7 EPSDT

Optum Idaho Regional Representation

(continued)



FCC Manager

Gail Baker, LCSW
208-914-2239
gail.baker@optum.com

Provider Relations Advocates (PRA)

Bring provider relations and services, strategies relating to the development and management of a provider network including identifying gaps in network composition, recruiting providers and educating to operational expectations.

Karen Kopf
208-914-2266
karen.kopf@optum.com
Region **1** and **2**

Jan Jacobs
208-914-2227
jan.jacobs@optum.com
Region **3** and **5**

Andrea Hansen
208-914-2229
andrea.hansen@optum.com
Region **4**

Brenda Valle
612-642-7925
brenda.valle@optum.com
Region **6** and **7**

With all matters related to Behavioral Modification and Consultation/ Applied Behavioral Analysis, please contact:

Joshua Van Ryswyk
PRA for all of Idaho Specialty Networks
763-361-5886
joshua.vanryswyk@optum.com

Senior Clinical Quality Analysts

Conduct routine site visits and treatment record & administrative document reviews to monitor network compliance with Optum Idaho's documentation standards, NCQA Accreditation standards, supervisory agreements and applicable state and federal regulations.

Pamela Skon, LCSW
763-348-0909
pamela.skon@optum.com
Region **1** and **2**

Jesse Cobb, LCSW
763-330-4318
jesse.cobb@optum.com
Region **3**, **4** and **5**

Community Program Managers

Build and maintain relationships with community stakeholders, governmental partners and behavioral health boards by providing outreach and education with Optum Idaho.

Wendy Stoneberg
208-914-2276
wendy.stoneberg@optum.com

Ryan Soukup
208-914-2280
ryan.soukup@optum.com

Member Engagement & Internal Communications Manager

Leads member outreach, engagement and education activities. Collaborates with providers and local and state partners to deliver information about Optum Idaho to members across the state.

Rebecca Kuta
208-914-2272
rebecca.kuta@optum.com

Recovery and Resiliency

Tyson Hawkins, CPSS/YSP/CPRC
Peer Support Specialist
208-914-2445
tyson.hawkins@optum.com

Kristen Smith, CPSS/YSP
Peer Support Specialist
208-914-2020
kristensmith@optum.com

Other Helpful Optum Numbers

Optum Idaho Member Access & Crisis Line (Available 24/7)
855-202-0973, TTY: 711

Optum Idaho Clinical Services
855-202-0983, Ext. 1
(Treatment and Authorizations)

Optum Idaho Provider Customer Service
855-202-0983, Ext. 2, 3, 4
(Claims Payment and Eligibility)