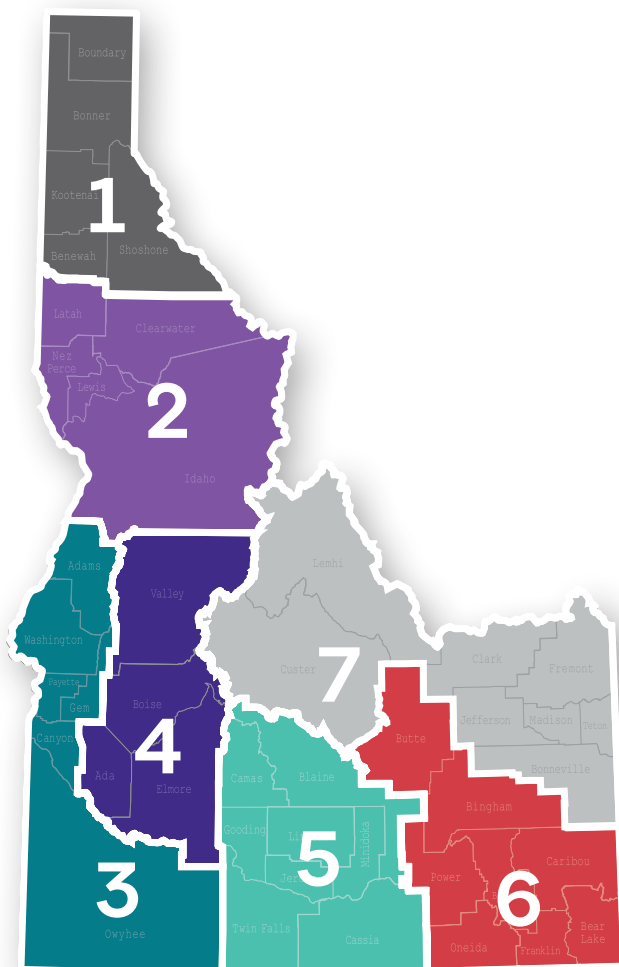




# Optum Idaho Regional Representation



## Field Care Coordinators (FCC)

Bring clinical expertise on all aspects of high-risk member treatment by working directly with providers, members and stakeholders in the community. Utilizing best practice treatments, FCCs strive to reduce hospitalizations and support our member's recovery and resiliency.

Zach Badger, LPC  
**208-914-2475**  
[zachary.badger@optum.com](mailto:zachary.badger@optum.com)  
**Region 1**

Michelle McMenamy, LCPC  
**208-914-2291**  
[michelle.mcmenamy@optum.com](mailto:michelle.mcmenamy@optum.com)  
**Region 1 and 2**

Crystal Lish, LCSW  
**208-914-2245**  
[crystal.lish@optum.com](mailto:crystal.lish@optum.com)  
**Region 3**

Darren Bushee, LCPC  
**208-914-2283**  
[darren.bushee@optum.com](mailto:darren.bushee@optum.com)  
**Region 3**

Matthew Gosline, LCSW  
**208-914-2235**  
[matthew.gosline@optum.com](mailto:matthew.gosline@optum.com)  
**Region 4 and 5**

Bevin Modrak, LCPC  
**208-914-2221**  
[bevin.modrak@optum.com](mailto:bevin.modrak@optum.com)  
**Region 4**

Krista Green, LCPC  
**208-914-2477**  
[krista.lane@optum.com](mailto:krista.lane@optum.com)  
**Region 4**

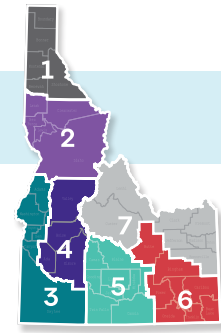
Brittany Barnes, LCSW  
**208-914-2441**  
[brittany.barnes@optum.com](mailto:brittany.barnes@optum.com)  
**Region 6 and 7**

Ta'resa Crow, LCSW  
**208-914-2478**  
[taresa.crow@optum.com](mailto:taresa.crow@optum.com)  
**Region 7 EPSDT**

Rina Lingelbach, LCPC  
**208-914-2265**  
[rina.lingelbach@optum.com](mailto:rina.lingelbach@optum.com)  
**EPSDT**

Amy Wimer, CPRP, LSW, NCC, LPC  
**208-914-2449**  
[amy.wimer@optum.com](mailto:amy.wimer@optum.com)  
**EPSDT/UMOT**

# Optum Idaho Regional Representation *(continued)*



## FCC Manager

Gail Baker, LCSW  
**208-914-2239**  
[gail.baker@optum.com](mailto:gail.baker@optum.com)

Liz McDowell, LCSW  
**208-914-2476**  
[elizabeth.mcdowell@optum.com](mailto:elizabeth.mcdowell@optum.com)  
Region **6** and **7**

## Provider Relations Advocates

Bring provider relations and services, strategies relating to the development and management of a provider network including identifying gaps in network composition, recruiting providers and educating to operational expectations.

Karen Kopf  
**208-914-2266**  
[karen.kopf@optum.com](mailto:karen.kopf@optum.com)  
Region **1** and **2**

Jan Jacobs  
**208-914-2227**  
[jan.jacobs@optum.com](mailto:jan.jacobs@optum.com)  
Region **3** and **5**

Brooke Bennett  
**208-914-2299**  
[brooke.bennett@optum.com](mailto:brooke.bennett@optum.com)  
Region **4**

Brenda Valle  
**612-642-7925**  
[brenda.valle@optum.com](mailto:brenda.valle@optum.com)  
Region **6** and **7**

## Provider Quality Specialists

Conduct routine site visits and treatment record reviews to monitor network compliance with Optum Idaho's documentation standards, supervisory agreements and applicable state and federal regulations.

Pamela Skon, LCSW  
**763-348-0909**  
[pamela.skon@optum.com](mailto:pamela.skon@optum.com)  
Region **1** and **2**

Cindy Shotswell, LCSW  
**208-914-2288**  
[cindy.shotswell@optum.com](mailto:cindy.shotswell@optum.com)  
Region **3**, **4** and **5**

Jesse Cobb, LCSW  
**763-330-4318**  
[jesse.cobb@optum.com](mailto:jesse.cobb@optum.com)  
Region **3**, **4** and **5**

## Community Program Managers

Build and maintain relationships with community stakeholders, governmental partners and behavioral health boards by providing outreach and education with Optum Idaho.

Wendy Stoneberg  
**208-914-2276**  
[wendy.stoneberg@optum.com](mailto:wendy.stoneberg@optum.com)

Ryan Soukup  
**208-914-2280**  
[ryan.soukup@optum.com](mailto:ryan.soukup@optum.com)

## Member Engagement & Internal Communications Manager

Leads member outreach, engagement and education activities. Collaborates with providers and local and state partners to deliver information about Optum Idaho to members across the state.

Rebecca Kuta  
**208-914-2272**  
[rebecca.kuta@optum.com](mailto:rebecca.kuta@optum.com)

## Recovery and Resiliency

Julie Hardle, CPSS/CPRC/CYSS  
Recovery and Resiliency Manager  
**208-914-2284**  
[julie.hardle@optum.com](mailto:julie.hardle@optum.com)

Tyson Hawkins, CPSS/YSP/CPRC  
Peer Support Specialist  
**208-914-2445**  
[tyson.hawkins@optum.com](mailto:tyson.hawkins@optum.com)

Kristen Smith, CPSS/YSP  
Peer Support Specialist  
**208-914-2020**  
[kristensmith@optum.com](mailto:kristensmith@optum.com)

## Other Helpful Optum Numbers

Optum Idaho Member Access & Crisis Line (Available 24/7)  
**855-202-0973, TTY: 711**

Optum Idaho Clinical Services  
**855-202-0983, Ext. 1**  
(Treatment and Authorizations)

Optum Idaho Provider Customer Service  
**855-202-0983, Ext. 2, 3, 4**  
(Claims Payment and Eligibility)