



OPTUM NETWORK PROVIDERS WITH TARGETED CARE COORDINATION

Reviewed bi-weekly
Updated February 24, 2023



REGION 1		
Bonners Ferry		
Rawlings Community Counseling		
6807 Cody St. Bonners Ferry, ID 83805 (208) 267-0900	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
Coeur d'Alene		
Idaho Youth Ranch		
1609 N Government Way Coeur d'Alene, ID 83814 (208) 667-3340	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult, Infant



Heritage Family Support

2201 Ironwood Pl
Coeur d'Alene, ID 83814
(208) 769-4222

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Hayden

Lake City Counseling Center

9705 N Shaw St
Hayden, ID 83815
(208) 625-9981

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

REGION 2

Lewiston

Northwest Children's Home Behavioral Health Clinic

602 13th Street
Lewiston, ID 83501
(208) 746-3388

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Sequoia Counseling Services, Inc.

531 Bryden Ave
Lewiston, ID 83501
(208) 798-1646

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Moscow

Scott Community Care

317 W Sixth Street
Moscow, ID 83843
(208) 882-3504

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Orofino

A to Z Counseling

1275 Riverside Ave.
Orofino, ID 83544
(208) 476-7483

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

REGION 3

Nampa

Access Behavioral Health



3307 Caldwell Blvd, Ste. 104
Nampa, ID 83651
(208) 465-4833

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH, SPANISH
Age Group: Adolescent, Child, Adult

CenterPointe, Inc.

915 Parkcentre Way Ste 7
Nampa, ID 83651
(208) 442-7791

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Preschool, Adolescent, Child, Adult

LIFE Counseling Center

112 12th Ave Rd
Nampa, ID 83686
(208) 465-5433

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH, SPANISH
Age Group: Adolescent, Child, Adult

Pathways of Idaho, LLC

204 10th Ave S
Nampa, ID 83651
(208) 466-2229

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

REGION 4

Boise

A Body and Mind Health Services

148 S Cole Rd
Boise, ID 83709
(208) 683-8320

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Ability Health and Rehabilitation, LLC

10101 W Overland Rd Ste 110
Boise, ID 83709
(208) 333-9578

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Access Behavioral Health Services

1276 W River St Ste 100
Boise, ID 83702
(208) 338-4699

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH, SPANISH
Age Group: Adolescent, Child, Adult

Advocate Warriors, LLC

8918 W. Northview St.
Boise, ID 83704
(208) 421-6612

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Children's Home Society of Idaho (Warm Springs Counseling)

740 E Warm Springs Ave
Boise, ID 83712
(208) 323-7797

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult



Noble Intent, LLC		
10448 W. Garverdale Ct. Boise, ID 83704 (208) 286-1529	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
Pathways of Idaho, LLC		
545 N Benjamin Ln Ste 175 Boise, ID 83704 (208) 322-1026	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
Real Solutions Counseling		
1011 W Williams St Ste G Boise, ID 83706 (208) 991-0222	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH, SPANISH Age Group: Adolescent, Child, Adult
Restoring Hope Healing from Trauma and Addiction LLC		
1407 W. McMillan Rd Ste 120 Meridian, ID 83646 (208) 315-6717	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
STARR Family Behavioral Health, LLC		
8100 W Emerald St Ste 150 Boise, ID 83704 (208) 908-6399	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH, ARABIC, SPANISH, SOMALI Age Group: Adolescent, Child, Adult
Meridian		
InRoads, Inc.		
3288 E Pine Ave. Meridian, ID 83642 (208) 888-8887	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
Limitless Life Counseling, LLC		
3071 E Franklin Rd Ste 201 Meridian, ID 83642 (208) 807-2877	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
REGION 5		
Burley		
Family Health Services		
1309 Bennett Ave Burley, ID 83318 (208) 678-7796	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
Twin Falls		



Alliance Family Service, Inc.		
550 Polk St., Ste. A Twin Falls, ID 83301 (208) 737-0572	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
Twin Falls		
Alliance Family Service, Inc.		
550 Polk St., Ste. A Twin Falls, ID 83301 (208) 737-0572	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
Community Support Center, Inc.		
336 Main Ave S. Twin Falls, ID 83301 (208) 737-0777	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH, SPANISH Age Group: Adolescent, Child, Adult
Crosspointe Mental Health, LLC		
1363 Fillmore St. Twin Falls, ID 83301 (208) 736-7090	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
Family Health Services		
607 2 nd Ave. E. Twin Falls, ID 83301 (208) 737-6711	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
ProActive Advantage, LLC		
264 Main Ave S Twin Falls, ID 83301 (208) 734-0407	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH, SPANISH, FRENCH Age Group: Adolescent, Child, Adult
Positive Connections		
1373 Fillmore St. Twin Falls, ID 83301 (208) 737-9999	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
Treatment and Recovery Clinic		
630 Addison Ave. W., Ste 1000 Twin Falls, ID 83301 (208) 736-5048	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
Valley Community Counseling, Inc.		
419 Shoup Ave. W. Twin Falls, ID 83301 (208) 736-0695	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult



Walker Center for Alcoholism and Drug Abuse, Inc.

1102 Eastglen Way
Twin Falls, ID 83301
(208) 734-4200

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

REGION 6

Blackfoot

Mental Health Specialists

745 W Bridge St, Ste F
Blackfoot, ID 83221
(208) 238-9000

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Still Waters Counseling

1309 Camas St
Blackfoot, ID 83221
(208) 782-0675

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Chubbuck

Center Counseling, LLC

265 E Chubbuck Rd
Chubbuck, ID 83202
(208) 237-1711

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Mental Health Specialists

210 W Burnside Ave, Ste A
Chubbuck, ID 83202
(208) 238-9000

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Pocatello

Community Mental Health Services

720 E Lander St
Pocatello, ID 83201
(208) 478-2172

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Hope Tree, Inc.

109 N. Arthur Ave Ste 203
Pocatello, ID 83204
(208) 234-4673

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH, ROMANIAN, SPANISH
Age Group: Adolescent, Child, Adult

Portneuf Valley Family Center

444 Hospital Way Ste 477
Pocatello, ID 83201
(208) 233-7832

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult



Willow Sage Services

440 E Clark St Ste A
Pocatello, ID 83201
(208) 233-1276

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Preston

Priestley Mental Health

75 S 1st W
Preston, ID 83263
(208) 852-2370

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

REGION 7

Ammon

Badger DBA Rehabilitative Health Services

1675 Curlew Dr.
Ammon, ID 83406
(208) 523-5319

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Healthy Care Solutions, LLC

3522 Briar Creek Ln.
Ammon, ID 83406
(208) 529-1660

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH, SPANISH, GERMAN,
AMERICAN SIGN LANGUAGE
Age Group: Adolescent, Child, Adult

Pearl Health Clinic

2705 E. 17th St.
Ammon, ID 83406
(208) 346-7500

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH, SPANISH
Age Group: Adolescent, Child, Adult, Infant

Blackfoot

Stewards of Recovery

495 Emerald Ave.
Blackfoot, ID 83221
(208) 932-4493

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Idaho Falls

AmericaHealth

1301 E 17th St Ste 5
Idaho Falls, ID 83404
(208) 538-3122

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Allstar Counseling



550 2nd St Ste 269
Idaho Falls, ID 83401
(208) 529-2211

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Answers, LLC

855 N Capital Ave
Idaho Falls, ID 83402
(208) 552-0855

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Children's Supportive Services, Inc.

1565 E Lincoln Rd
Idaho Falls, ID 83401
(208) 524-8996

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH, SPANISH
Age Group: Adolescent, Child, Adult

Community Mental Health Services

1400 Benton St.
Idaho Falls, ID 83401
(208) 524-8339

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Innovative Health Care Concepts

111 E 16th St.
Idaho Falls, ID 83404
(208) 523-1130

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH, SPANISH
Age Group: Adolescent, Child, Adult

Mountain West Supportive Services

1970 E 17th St Ste 101
Idaho Falls, ID 83404
(208) 715-0218

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

One Love Agency

2235 E 25th St Ste 200
Idaho Falls, ID 83404
(208) 991-4296

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH
Age Group: Adolescent, Child

Reddoor Rehabilitation, Inc.

2235 E 25th St Ste 185
Idaho Falls, ID 83404
(208) 354-3005

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Serenity Human Service Coordination

560 3rd St.
Idaho Falls, ID 83401
(208) 403-2825

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Stewards of Recovery



685 1st St.
Idaho Falls, ID 83401
(208) 932-4493

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Stewards of Recovery

755 Lomax St.
Idaho Falls, ID 83401
(208) 932-4493

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

The Counseling Clinic of Youth & Renewal Service

1600 John Adams Pkwy Ste 102
Idaho Falls, ID 83401
(208) 523-0787

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Willow Sage Services

211 S Woodruff Ave Ste A3
Idaho Falls, ID 83401
(208) 524-4818

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH, SPANISH
Age Group: Adolescent, Child, Adult

Rexburg

AmericaHealth

30 Madison Professional Park
Rexburg, ID 83440
(208) 356-4459

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH, SPANISH
Age Group: Adolescent, Child, Adult

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Free services are available to help you communicate with us. Such as, letters in other languages, or in other formats like large print. Or, you can ask for an interpreter. To ask for help, please call the toll-free number (855) 202-0973. TTY 711.

If you think you weren't treated fairly because of your sex, age, race, color, national origin, or disability, you can send a complaint to:

Optum Civil Rights Coordinator
11000 Optum Circle
Eden Prairie, MN 55344
Phone: 888-445-8745, TTY 711
Fax: 855-351-5495
Email: Optum_Civil_Rights@Optum.com

If you need help with your complaint, please call the toll-free number (855) 202-0973. TTY 711. You must send the complaint within 60 days of when you found out about the issue.

You can also file a complaint with the U.S. Dept. of Health and Human Services.

Online <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Phone: Toll-free **1-800-368-1019, 800-537-7697** (TDD)

Mail: U.S. Dept. of Health and Human Services. 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201

Language Assistance Services and Alternate Formats

This information is available in other formats like large print. To ask for another format, please call the toll-free number (855) 202-0973. TTY 711.

You have the right to get help and information in your language at no cost. To request an interpreter, call 1-855-202-0973.

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Chinese/ 中文: 您有權利免費以您的語言得到幫助和訊息。如需洽詢一位口譯員，請撥電話 1-855-202-0973。

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[Language Assistance Services and Alternate Formats, continued]

Vietnamese/ Tiếng Việt: Quý vị có quyền được giúp đỡ và cấp thông tin bằng ngôn ngữ của quý vị miễn phí. Để yêu cầu được thông dịch viên giúp đỡ, vui lòng gọi 1-855-202-0973.

Arabic/ العربية:

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Tagalog/ Tagalog: May karapatan kang makatanggap ng tulong at impormasyon sa iyong wika nang walang bayad. Upang humiling ng tagasalin, tumawag sa 1-855-202-0973.

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French/ Français: Vous avez le droit d'obtenir gratuitement de l'aide et des renseignements dans votre langue. Pour demander à parler à un interprète, appelez le 1-855-202-0973.

Japanese/ 日本語: ご希望の言語でサポートを受けたり、情報を入手したりすることができます。料金はかかりません。通訳をご希望の場合は、1-855-202-0973までお電話ください。

Romanian/ Română: Aveți dreptul de a obține gratuit ajutor și informații în limba dumneavoastră. Pentru a cere un interpret, sunați la 1-855-202-0973.

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Persian/Farsi/ سی‌س‌راف:

شما حق دارید که کمک و اطلاعات به زبان خود را به طور رایگان دریافت نمایید. برای درخواست مترجم شفاهی با شماره 1-855-202-0973 تماس حاصل نمایید.

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Haitian/ Kreyòl: Ou gen dwa pou jwenn èd ak enfòmasyon nan lang natifnatal ou gratis. Pou mande yon entèprèt, rele nimewo 1-855-202-0973.

Hindi/ हिंदी:

आप के पास अपनी भाषा में सहायता एवं जानकारी निःशुल्क प्राप्त करने का अधिकार है। दुभाषिए के लिए 1-855-202-0973 पर फ़ोन करें।

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