



OPTUM NETWORK PROVIDERS WITH TARGETED CARE COORDINATION

Updated June 30, 2020

Ammon		
Healthy Care Solutions, LLC		
3522 Briar Creek Ln Ammon, ID 83406 (208) 529-1660	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH, SPANISH, GERMAN, AMERICAN SIGN LANGUAGE Age Group: Adolescent, Child, Adult
Pearl Health Clinic		
2705 E 17th St Ammon, ID 83406 (208) 346-7500	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH, SPANISH Age Group: Adolescent, Child, Adult, Infant
Blackfoot		
Still Water Counseling		
1309 Camas St Blackfoot, ID 83221 (208) 782-0675	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
Boise		
A Body and Mind Health Services		
148 S Cole Rd Boise, ID 83709 (208) 683-8320	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
Ability Health and Rehabilitation LLC		
4696 W Overland Rd Ste 236 Boise, ID 83705 (208) 333-9578	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
Ability Health and Rehabilitation LLC		
10101 W Overland Rd Ste 110 Boise, ID 83709 (208) 333-9578	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
Access Behavioral Health Services		
1276 W River St Ste 100 Boise, ID 83702 (208) 338-4699	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH, SPANISH Age Group: Adolescent, Child, Adult
Brighter Future Health Inc.		
9196 W Emerald St Ste 135 Boise, ID 83704 (208) 323-4400	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
Children's Home Society Of Idaho		
740 E Warms Spring Ave Boise, ID 83712 (208) 323-7797	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult



Human Supports of Idaho

4477 W Emerald St Ste C 100 Boise, ID 83704 (208) 321-0160	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
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Pathways of Idaho LLC

545 N Benjamin Ln Ste 175 Boise, ID 83704 (208) 322-1026	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
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Real Solutions Counseling

1011 W Williams St Ste G Boise, ID 83706 (208) 991-0222	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH, SPANISH Age Group: Adolescent, Child, Adult
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Recovery 4 Life

8950 W Emerald St Ste 178 Boise, ID 83704 (208) 376-7083	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
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STARR Family Behavioral Health LLC

8100 W Emerald St Ste 150 Boise, ID 83704 (208) 908-6399	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH, ARABIC, SPANISH, SOMALI Age Group: Adolescent, Child, Adult
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Bonnors Ferry

Rawlings Community Counseling

6807 Cody St Bonnors Ferry, ID 83805 (208) 267-0900	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
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Caldwell

Human Supports of Idaho

314 Badiola St Caldwell, ID 83605 (208) 454-8389	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening Appointments: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
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Recovery 4 Life

709 Dearborn St Caldwell, ID 83605 (208) 376-7083	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
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Chubbuck

Center Counseling, LLC

265 E Chubbuck Rd Chubbuck, ID 83202 (208) 237-1711	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
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Coeur d'Alene

Ambitions of Idaho Inc

1038 Northwest Blvd Ste 100 Coeur D Alene, ID 83814 (208) 930-1740	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult, Infant
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Heritage Family Support

2201 Ironwood Pl
Coeur D Alene, ID 83814
(208) 769-4222

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Hayden Lake

Community Partnerships of Idaho

13403 N Government Way, Unit 200
Hayden Lake, ID 83835
(208) 405-0663

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child,

Idaho Falls

AAA American HealthCare LLC

1301 E 17th St Ste 5
Idaho Falls, ID 83404
(208) 538-3122

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Advocacy Center LLC

771 S Woodruff Ave
Idaho Falls, ID 83401
(208) 712-7077

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Allstar Counseling

550 2nd St Ste 269
Idaho Falls, ID 83401
(208) 529-2211

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Answers, LLC

855 N Capital Ave
Idaho Falls, ID 83402
(208) 552-0855

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Children's Supportive Services, Inc.

1565 E Lincoln Rd
Idaho Falls, ID 83401
(208) 524-8996

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH, SPANISH
Age Group: Adolescent, Child, Adult

High Country Behavioral Health / Mental Wellness Centers Inc.

2420 E 25th St
Idaho Falls, ID 83404
(208) 542-1026

Handicap Accessible/ADA Compliant: N
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Innovative Health Care Concepts

111 E 16th St
Idaho Falls, ID 83404
(208) 523-1130

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH, SPANISH
Age Group: Adolescent, Child, Adult

Joshua D. Smith and Associates

540 3rd St
Idaho Falls, ID 83401
(208) 524-5607

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Mountain West Supportive Services

1970 E 17th St Ste 101
Idaho Falls, ID 83404
(208) 715-0218

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult



Reddoor Rehabilitation INC

2235 E 25th St Ste 185
Idaho Falls, ID 83404
(208) 354-3005

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Serenity Human Service Coordination

569 3rd St
Idaho Falls, ID 83401
(208) 403-2825

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

The Counseling Clinic of Youth & Renewal Service

1600 John Adams Pkwy Ste 102
Idaho Falls, ID 83401
(208) 523-0787

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Tueller Counseling Services Inc.

2275 W Broadway St Ste G
Idaho Falls, ID 83402
(208) 524-7400

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH, SPANISH
Age Group: Adolescent, Child, Adult

Willow Sage Services

211 S Woodruff Ave Ste A3
Idaho Falls, ID 83401
(208) 524-4818

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH, SPANISH
Age Group: Adolescent, Child, Adult

Kuna

Kuna Counseling Center

145 E Deer Flat Rd
Kuna, ID 83634
(208) 922-9001

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH, SPANISH
Age Group: Adolescent, Child, Adult

Lewiston

Community Partnerships of Idaho

1706 G Steet
Lewiston, ID 83501
(208) 405-0649

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child

Kelley Kids Ranch LLC

321 17th Street
Lewiston, ID 83501
(208) 675- 7350

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Sequoia Counseling Services Inc

1618 Main Street
Lewiston, ID 83501
(208) 798-1646

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Meridian

InRoads, Inc.

3288 E Pine Ave
Meridian, ID 83642
(208) 888-8887

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Limitless Life Counseling LLC

3071 E Franklin Rd Ste 201
Meridian, ID 83642
(208) 807-2877

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Nampa

5 Peppers Inc. DBA Acacia Wellness Center

217 W Georgia Ave Ste 120
Nampa, ID 83686
(208) 498-1760

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Ambitions of Idaho

1019 W Sanetta St
Nampa, ID 83651
(208) 466-4541

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH, SPANISH
Age Group: Adolescent, Child, Adult

CenterPointe Inc

915 Parkcentre Way Ste 7
Nampa, ID 83651
(208) 442-7791

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Preschool, Child, Adolescent, Adult

Life Counseling Center

112 12th Ave Rd
Nampa, ID 83686
(208) 465-5433

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH, SPANISH
Age Group: Adolescent, Child, Adult

Pathways of Idaho LLC

204 10th Ave S
Nampa, ID 83651
(208) 466-2229

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

New Meadows

Central Idaho Counseling

210 Viginia Ave
New Meadows, ID 83654
(208) 634-2962

Handicap Accessible/ADA Compliant: N
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Orofino

A to Z Counseling

1275 Riverside Ave
Orofino, ID 83544
(208) 467-7483

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Pocatello

Community Mental Health Services

720 E Lander St
Pocatello, ID 83201
(208) 478-2172

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Portneuf Valley Family Center

444 Hospital Way Ste 477
Pocatello, ID 83201
(208) 233-7832

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Willow Sage Services

440 E Clark St Ste A
Pocatello, ID 83201
(208) 233-1276

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Twin Falls

Alliance Family Service Inc

550 Polk St Ste A
Twin Falls, ID 83301
(208) 737-0572

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Pro Active Advantage LLC

264 Main Ave S
Twin Falls, ID 83301
(208) 734-0407

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH, SPANISH, FRENCH
Age Group: Adolescent, Child, Adult

Crosspointe Mental Health LLC

1363 Fillmore St
Twin Falls, ID 83301
(208) 736-7090

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Treatment and Recovery Clinic

630 Addison Ave W Ste 1000
Twin Falls, ID 83301
(208) 736-5048

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Valley Community Counseling Inc

419 Shoup Ave W
Twin Falls, ID 83301
(208) 736-0695

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

The Walker Center for Alcoholism and Drug Abuse Inc

1102 Eastglen Way
Twin Falls, ID 83301
(208) 734-4200

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Nondiscrimination Notice and Access to Communication Services

Optum does not discriminate on the basis of sex, age, race, color, national origin, or disability.

Free services are available to help you communicate with us. Such as, letters in other languages, or in other formats like large print. Or, you can ask for an interpreter. To ask for help, please call the toll-free number (855) 202-0973. TTY 711.

If you think you weren't treated fairly because of your sex, age, race, color, national origin, or disability, you can send a complaint to:

Optum Civil Rights Coordinator
11000 Optum Circle
Eden Prairie, MN 55344
Phone: 888-445-8745, TTY 711
Fax: 855-351-5495
Email: Optum_Civil_Rights@Optum.com

If you need help with your complaint, please call the toll-free number (855) 202-0973. TTY 711. You must send the complaint within 60 days of when you found out about the issue.

You can also file a complaint with the U.S. Dept. of Health and Human Services.

Online <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Phone: Toll-free **1-800-368-1019, 800-537-7697** (TDD)

Mail: U.S. Dept. of Health and Human Services. 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201

Language Assistance Services and Alternate Formats

This information is available in other formats like large print. To ask for another format, please call the toll-free number (855) 202-0973. TTY 711.

You have the right to get help and information in your language at no cost. To request an interpreter, call 1-855-202-0973.

Spanish/ Español: Tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para solicitar un intérprete, llame al 1-855-202-0973.

Chinese/ 中文: 您有權利免費以您的語言得到幫助和訊息。如需洽詢一位口譯員，請撥電話 1-855-202-0973。

Serbo-Croatian/ srpskohrvatski: Imate pravo da besplatno dobijete pomoć i informacije na Vašem jeziku. Da biste zatražili prevodioca, nazovite 1-855-202-0973.

Korean/ 한국어: 귀하는 도움과 정보를 귀하의 언어로 비용 부담없이 얻을 수 있는 권리가 있습니다. 통역사를 요청하기 위해서는 1-855-202-0973번으로 전화하십시오.

[Language Assistance Services and Alternate Formats, continued]

Vietnamese/ Tiếng Việt: Quý vị có quyền được giúp đỡ và cấp thông tin bằng ngôn ngữ của quý vị miễn phí. Để yêu cầu được thông dịch viên giúp đỡ, vui lòng gọi 1-855-202-0973.

Arabic/ العربية:

لك الحق في الحصول على المساعدة والمعلومات بلغتك دون تحمل أي تكلفة. لطلب مترجم فوري، اتصل بالرقم 1-855-202-0973.

German/ Deutsche: Sie haben das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um einen Dolmetscher anzufordern, rufen Sie die Nummer 1-855-202-0973.

Tagalog/ Tagalog: May karapatan kang makatanggap ng tulong at impormasyon sa iyong wika nang walang bayad. Upang humiling ng tagasalin, tumawag sa 1-855-202-0973.

Russian/ Русский: Вы имеете право на бесплатное получение помощи и информации на вашем языке. Чтобы подать запрос переводчика позвоните по телефону 1-855-202-0973.

French/ Français: Vous avez le droit d'obtenir gratuitement de l'aide et des renseignements dans votre langue. Pour demander à parler à un interprète, appelez le 1-855-202-0973.

Japanese/ 日本語: ご希望の言語でサポートを受けたり、情報を入手したりすることができます。料金はかかりません。通訳をご希望の場合は、1-855-202-0973までお電話ください。

Romanian/ Română: Aveți dreptul de a obține gratuit ajutor și informații în limba dumneavoastră. Pentru a cere un interpret, sunați la 1-855-202-0973.

Sudan/ Sudani (Ikirundi): Urafise uburenganzira bwo kuronka ubufasha n'amakuru mu rurimi gwawe ku buntu. Kugira usabe umusobanuzi, hamagara 1-855-202-0973.

Persian/Farsi/ سی‌راف:

شما حق دارید که کمک و اطلاعات به زبان خود را به طور رایگان دریافت نمایید. برای درخواست مترجم شفاهی با شماره 1-855-202-0973 تماس حاصل نمایید.

Ukrainian/ Українська: У Вас є право отримати безкоштовну допомогу та інформацію на Вашій рідній мові. Щоб подати запит про надання послуг перекладача, задзвоніть на 1-855-202-0973.

Haitian/ Kreyòl: Ou gen dwa pou jwenn èd ak enfòmasyon nan lang natifnatal ou gratis. Pou mande yon entèprèt, rele nimewo 1-855-202-0973.

Hindi/ हिंदी:

आप के पास अपनी भाषा में सहायता एवं जानकारी निःशुल्क प्राप्त करने का अधिकार है। दुभाषिए के लिए 1-855-202-0973 पर फ़ोन करें।

Portuguese/ Português: Você tem o direito de obter ajuda e informação em seu idioma e sem custos. Para solicitar um intérprete, ligue para 1-855-202-0973.

Nepali/ नेपाली: तपाईंले आफ्नो भाषामा निःशुल्क सहयोग र जानकारी प्राप्त गर्ने अधिकार छ। दोभासे अनुरोध गर्नको लागि, 1-855-202-0973 मा कल गर्नुहोस्।