



# PROVIDER ALERT

## BONUS CLINICAL MODEL 2.0 TRAINING OPPORTUNITY!

June 30, 2014

At Optum, our goal is to collaborate with Providers to lead toward better member outcomes. One method of collaborating with you is through our Care Management process, which helps ensure the right care is delivered to our members.

Optum has previously offered 11 training sessions to educate Providers on the changes to our Clinical Model, our Care Management processes and how to best use the system. To support your further understanding of the changes, we have added an additional webinar session as noted below:

- **Tuesday, July 8th: 2:00 p.m. - 4:00 p.m. MDT**

**Attendees must pre-register for trainings. To register, please visit:**  
[www.OptumIdaho.com/Providers](http://www.OptumIdaho.com/Providers) and look under Training.

**Training materials** are currently posted on the Providers home page just under the registration link.

We appreciate the feedback that we have received from you regarding our care management process. This collaboration with each of you has allowed us to implement key initiatives that will help reduce the administrative burden for Providers.

Thank you from the Optum Idaho Network Team