



PROVIDER ALERT

Family Support Services Survey

December 9, 2014

Dear Provider:

Optum and the Idaho Department of Health and Welfare are in the process of implementing Family Support Services in Idaho. This will include training, certification, support, and organizational readiness. We are seeking your feedback to assist in this endeavor and to ensure the system is designed to address member and Provider needs.

Links to the survey, as noted below, can be found on the **OptumIdaho.com** portal within the "Provider Alert" section under the "Provider" tab. This survey should take approximately 5 - 10 minutes to complete.

https://survey.co1.qualtrics.com/SE/?SID=SV_egNHLhUdT9DTCIJ

We appreciate your feedback and look forward to reviewing your responses.

Thank you,

Optum Network Management

United Behavioral Health, operating under the brand Optum