



# PROVIDER ALERT

## PEER SUPPORT SERVICE OVERVIEW

January 3, 2014

Dear Provider:

Optum Idaho is pleased to announce **provider training dates and times** to implement **peer support services** for the Idaho Behavioral Health Plan provider network. Peer support services are community-based services provided by Certified Peer Support Specialists for adult members.

Optum will be hosting **web-based** training on the following dates and registration is available online at [www.optumidaho.com](http://www.optumidaho.com) under the "Provider" tab:

### Dates and Times

**January 15, 2013 @ 10 a.m. MST**

**January 16, 2013 @ 10 a.m. MST**

**January 17, 2013 @ 10 a.m. MST**

### Training Specifics

- Employing Peer Support Specialists
- Credentialing requirements
- Billing process
- Best practices and standards in care

To prepare for the introduction of peer support services, please be sure to review the Provider Manual and Level of Care Guidelines on the Optum Idaho website under the "Provider" tab.

If you have any additional questions, please contact our Member and Family Affairs staff:

**Martha Ekhoﬀ**

Member and Family Affairs Director

[Martha.a.ekhoff@optum.com](mailto:Martha.a.ekhoff@optum.com)

**Amanda Lehto**

Certified Peer Support Specialist

[Amanda.lehto@optum.com](mailto:Amanda.lehto@optum.com)

**Amy Wernsing**

Family Support Specialist

[Amy.m.wernsing@optum.com](mailto:Amy.m.wernsing@optum.com)