



PROVIDER ALERT

CPI Training Events

August 15, 2019

What you need to know: CPI Nonviolent Crisis Intervention certification is available at no cost to Optum Network Providers. Training dates and registration information is available below.

Dear Provider,

Optum Idaho is offering additional in-person Nonviolent Crisis Intervention training events through the Crisis Prevention Institute (CPI), to support Network Providers who offer Crisis Services to Idaho Behavioral Health Plan Members.

Bachelor’s level paraprofessionals are required to have certification in Nonviolent Crisis Intervention through the Crisis Prevention Institute (CPI) to bill for Crisis Response and Crisis Intervention services. Master’s Level Clinicians are not required to obtain the CPI certification to bill for crisis services, although they will have the option to become certified through Optum at no cost.

To support Network Providers, **Optum offers CPI’s Nonviolent Crisis Intervention training and certification at no cost to all in-network providers.** This training is offered in a blended learning format, with the training modules completed on-demand via the **Relias e-learning platform** prior to an in-person certification. The course is available now on Relias.

To access the online training:

1. Log into Relias at optumidaho.com > For Network Providers > Relias and OptumHealth Education
2. Navigate to the “Assignments” tab on the left hand side of the screen
3. Click on the green “+ Browse Elective Courses” button close to the top of the screen
4. Search for the course titled: Crisis Prevention Institute (CPI): Nonviolent Crisis Intervention Foundation Course - Blended Learning

Participants must complete the online modules before the in-person certification. Participants must bring a printed and completed Learner’s Guide from the online modules when attending the in-person course. Please see the table below for upcoming training dates/locations near you.

Training	Date	Time	Location
CPI Nonviolent Crisis Intervention	September 13, 2019	8 a.m. – 12 p.m.	Idaho Falls
	September 23, 2019	1 p.m. – 5 p.m.	Post Falls
	September 24, 2019	8 a.m. – 12 p.m.	Boise
	September 26, 2019	8 a.m. – 12 p.m.	Twin Falls

To enroll in the in-person certification offered through Optum: please go to optumidaho.com > For Network Providers > Provider Trainings. **Do not register directly with CPI. Providers who receive the training and certification directly from CPI cannot be reimbursed by Optum for certification costs.** Providers who have already been certified directly through CPI are not required to re-take the course through Optum, though this training can be used to renew an existing certification. Please email optum.idaho.yes@optum.com for any questions about CPI certification.

Thank you,

The Optum Idaho Team