



# PROVIDER ALERT

## Skills Building/CBRS Prior Authorization - 30 day extension

March 24, 2020

### Alert Summary:

This provider alert is being redistributed with the corrected email ([optum\\_idaho\\_auths@optum.com](mailto:optum_idaho_auths@optum.com)) to send requests for 30 day extensions.

Dear Provider,

The COVID-19 outbreak continues to be a fluid situation nationally, as well as in Idaho. As a result of federal government emergency authorities related to COVID-19, several agencies announced flexibilities to support member access to care.

Optum Idaho will temporarily extend a member's current authorization for Skills Building/CBRS (Code H2017) for an additional 30 days to allow them access to the care they need with limited interruption to their episode of treatment and to reduce administrative burden on providers due to COVID-19. This temporary process will be implemented for the next 30 days and will be re-evaluated as needed.

Providers will need to do the following:

- 1) Identify members who need continued services and who have a current authorization that will expire in the next 30 calendar days (on or before April 22, 2020). These members will be authorized continued services for an additional 30 days from the date of their current authorization expiration date.
- 2) Provide a list of the following information and send via secure email to: [mailto:optum\\_idaho\\_auths@optum.com](mailto:optum_idaho_auths@optum.com) or via fax 1-855-708-9282.
  - a. Member Name
  - b. Medicaid Identification Number
  - c. Date Range requested of 30 days or less

If you have any questions, please contact the Clinical Team at 1-855-202-0983, Option "1".

Thank you,

The Optum Idaho Team