



PROVIDER ALERT

Sept. 1, 2022

Alert Summary: This alert is to inform you about changes made to the Treatment Record Review provider audit tool that will go into effect on Oct. 1, 2022.

Dear Provider,

This is to inform you of an updated version of the Treatment Record Review provider audit tool. Revisions were made to the following questions:

Tool Name	Question	Previous Content	New Content
Treatment Record Review Tool	24	N/A	There is evidence the member's impairment substantially interferes with social functioning, as appropriate to the level of care.
Treatment Record Review Tool	25	N/A	There is evidence in the assessment that the member meets the target criteria for the service(s) being rendered.
Treatment Record Review Tool	69	N/A	The treatment plan is reviewed and updated with the member at regular intervals.
Treatment Record Review Tool	106	N/A	For any Intensive Home Community Based Services IHCBS service(s): there is evidence that the parent/caregiver/guardian are willing to accept and cooperate with the program(s).

As a reminder, changes to the tools are outlined in the "Audit Tool Change Index for 2022." The updated tool and change index have been posted to optumidaho.com > For Network Providers > Guidelines & Policies > Network Provider Audit Tools.

Optum will begin using the revised tool 30 days following the date of this notification. Any questions about this alert can be directed to your designated regional senior clinical quality analyst using the contact information below:

Regions 1 and 2: Pamela Skon, LCSW Office: 763-348-0909 Pamela.skon@optum.com	Regions 3, 4 and 5: Cindy Shotswell, LCSW Office: 208-914-2288 Cindy.shotswell@optum.com
Region 3, 4 and 5: Jesse Cobb, LCSW Office: 763-330-4318 Jesse.cobb@optum.com	Regions 6 and 7: Liz McDowell, LCSW Office: 208-914-2476 Elizabeth.mcdowell@optum.com

Thank you,

The Optum Idaho team